

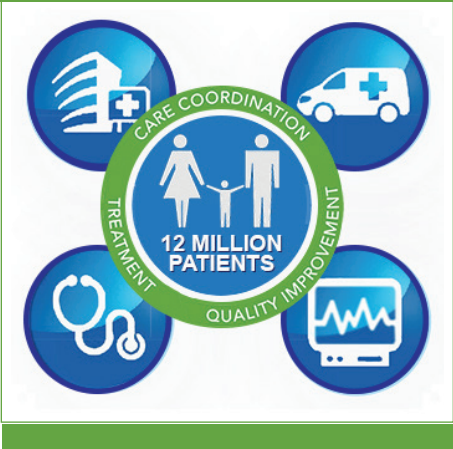


Millions of patients, millions of records.
The trusted resource for Greater New York.



FOR PATIENTS

When it comes to your health every detail matters...



HEALTHIX

A Regional Health Information Organization (RHIO), partnering with healthcare providers throughout the region to enable the secure exchange of health information with patient consent.

Healthix provides secure patient information in real time and at the point of care, to more than 500 healthcare facilities, including thousands of doctors and other healthcare professionals in the Greater New York Area.

Health Information Exchange: Facts to Know

Better access means better care.

Whenever you receive healthcare from a provider participating in Healthix, such as a hospital, nursing home, physician, home care nurse or lab, your unique medical record is automatically updated to include information about your conditions, medications, test results and treatments. Access to your record gives your healthcare team information that can help them provide better care based on a fuller understanding of your medical history.

What types of information can be accessed through Healthix?

Lab and Radiology results, your medications, allergies, diagnoses, medical encounters and other data are available. Please be aware, if you provide consent, sensitive medical information may be accessed related to HIV/AIDS, mental health, genetic disease or tests, alcohol or drug abuse, sexually transmitted diseases and family planning.

What are the benefits of giving consent to Healthix?

- Improves quality of care and increases safety
- Fewer repeated diagnostic tests and labs
- Reduces likelihood of adverse drug interactions and allergic reactions
- Faster treatment in a medical emergency
- Better communication with doctors and other caregivers
- You control which providers access your records

Is my privacy protected?

Healthix follows New York State and Federal privacy and confidentiality laws, and is funded and regulated by the New York State Department of Health. Healthix only allows providers access to your information if they are involved in your care and you have granted consent. Healthix maintains safeguards to protect your medical information.



Healthix can provide real-time clinical notifications via alerts to your physicians and providers so they know when you are admitted to an Emergency Room, and more.

To view Healthix privacy and security policies, as well as Healthix Consent Forms -- visit www.Healthix.org



Keeping Health Providers Informed, Means Better Care for You.

Can I control who may access my information?

Yes, you control access to your medical information. Each healthcare provider participating in Healthix must obtain your consent in order to access your medical information through Healthix.

How do I give consent?

You GIVE consent by signing the Healthix Patient Consent Form upon admission to a hospital or during registration at a provider's practice that participates in Healthix. Your consent allows only individuals involved in your care to access your medical information in Healthix.

What if I don't want to give consent?

The decision to give consent to Healthix is voluntary. If you do not wish to allow your providers to access your medical information through Healthix – even in an emergency – you may indicate DENY on the Healthix Patient Consent Form. You can change your decision at any time by submitting a new consent form.

What if I do not make a consent decision?

Your medical record can be accessible in the case of an emergency to key authorized providers (for example an Emergency Room Physician), if you are unable to provide consent at that time.

What if my doctor isn't part of Healthix?

If your healthcare provider has not yet joined Healthix, they may do so at anytime. Healthix works with healthcare providers in Brooklyn, Queens, Staten Island, Manhattan and Long Island.





Frequently Asked Questions

Q. What is Healthix?

Healthix is a Regional Health Information Organization (RHIO) that is devoted to improving the quality, safety and efficiency of patient care.

Q. What is health information exchange (HIE)?

You probably receive medical care from a variety of providers, including hospitals, clinics, nursing homes and home care agencies. Each provider keeps its own medical record about you, including information about which medicines you use and which tests you have had.

If your health care providers can share this information with one another, they can provide you with better care – especially in an emergency. Giving providers involved in your care a better picture of your medical history, prior treatments, test results, and allergies helps them make the most accurate diagnosis and provide the best treatment.

Q. How Healthix can improve the quality of care I receive?

Healthix's goal is to improve the quality, efficiency, and safety of care by making more timely healthcare information available to your providers.

Quality: With more complete, up-to-date information available, your physicians will be better able to provide you with the right treatments and services. Increased clinical information helps to support improvement in care coordination and disease management and allows Participating Providers to improve the quality of care delivered to all patients.

Efficiency: Since your physicians will be able to view health reports from other facilities, you may not have to take the same tests again. You may also not need to repeat giving drug and medical information to multiple Participating Providers.

Safety: Your medication history will be included in Healthix, so your physicians will be able to make better decisions and prevent errors in prescribing medicines and other treatments for you.

Q. Where does health information about me come from?

Information accessed through Healthix comes from a variety of Health Information Sources. These Health Information Sources may include Participating Providers, other health care providers (such as pharmacies and clinical laboratories), health insurers, the New York State Medicaid program and other health information exchanges. A complete list of current Health Information Sources may be found at www.healthix.org/participants. This list will change from time-to-time as Healthix continues to grow.

Q. What type of data can be accessed through Healthix?

Information accessed through Healthix includes ALL of your medical information, including but not limited to, sensitive information related to HIV/AIDS, mental health, genetic disease or tests, alcohol or drug abuse, sexually transmitted diseases and family planning. Your information is kept private and secure. Only medical professionals who help provide your care can see your information.

Q. Who has access to view and share my health information?

As a patient, you have the right to control whether any Participating Provider can access your medical information. Each Participating Provider involved in your care must obtain your Consent separately to access your medical information through Healthix. The decision to participate in Healthix is voluntary. No Participating Provider will deny you medical care and your insurance eligibility will not be affected if you do not participate in Healthix.

Q. Can I access my own health information through Healthix?

Unfortunately at the current time, Healthix does not provide patients with access to their own Protected Health Information. Patients may access the patients' Protected Health Information by contacting their health care providers directly.

Q. What if my health information is wrong?

Healthix shall direct patients to the appropriate Participants who can assist them in a timely fashion to resolve an inquiry-or dispute over the accuracy or integrity of their Protected Health Information, and to have erroneous information corrected or to have a dispute documented if their request to revise data is denied.

Q. Is my privacy protected and my information secure?

Participating Providers follow New York State and Federal privacy and confidentiality laws. Participating Providers are permitted to look at your health information through Healthix only if they are involved in giving you care or improving the quality of medical care they deliver to their patients. Healthix maintains safeguards to prevent your medical information from being obtained by others for improper purposes.

Q. I still have questions, how can I receive more information about Healthix?

If you have a question, ask to speak with the Privacy Officer of any Participating Provider. He or she will be able to answer your questions about Healthix or find someone who can help you. You may also email us at info@healthix.org.

For further information about Healthix, please check our website at www.healthix.org. As Healthix continues to grow, the website will include the latest listing of Health Information Sources and a complete list of Participants with contact information.